

Assurance Cases in supply change risk management: opportunities and threats

DHS SW Assurance Forum, Sept 2010

Robin E Bloomfield
Adelard LLP and CSR City University London

reb@adelard.com reb@csr.city.sc.uk

College Building, City University, London EC1V 0HB Tel: +44 20 7490 9450 (sec Adelard)

Tel: +44 20 7040 8420 (sec CSR)





Overview

- Introduction
- Safety and assurance practices
- Supply chain experience
 - nuclear smart devices
 - financial system
- Extending to SCRM
- Threats and opportunities
- Conclusions and discussions





Adelard

Centre for Software Reliability

- Safety and assurance cases and safety management systems
- Independent safety assessment
- Software assurance, including formal methods and static analysis
- Development, interpretation and application of standards and guidelines
- applied research in safety, security, critical infrastructure interdependencies
- policy to technology
- ASCE the Assurance and Safety Case Environment
- clients in nuclear, defence, financial, transport sectors

- Evaluation of socio-technical systems
 - Technical, interdisciplinary
- Research
 - with international community and users
- Education
 - placements, internships, scholarships, courses, MSc and CPD
- Innovation
 - director, Dr Peter Popov
 - DivSQL, PIA-FARA





In the beginning...

 "The World, according to the best geographers, is divided into Europe, Asia, Africa, America, and Romney Marsh",

wrote the Reverend Richard Harris Barham, writing as Thomas Ingoldsby, in the 1840s.







Some Definitions

en A structured argument, supported by a body of evidence, "A documented body of evidence that provides a that provides a compelling, comprehensible and valid case that a system is safe for a given application in a given

System & At An assurance case is reasoned, auditable artefact created to support the contention and their relationships:

Oropertic and Corresponding and their relationships and their relationships. One or more claims about properties.

One or more claims about properties.

Arguments that logically link the evidence and any assumptions to the claim(s).

Tailure railwa A body of evidence and possibly assumptions supporting these arguments for the the section of the sectio 150 15026 Dropertie and One or more claims about properties.

One or more claims about properties.

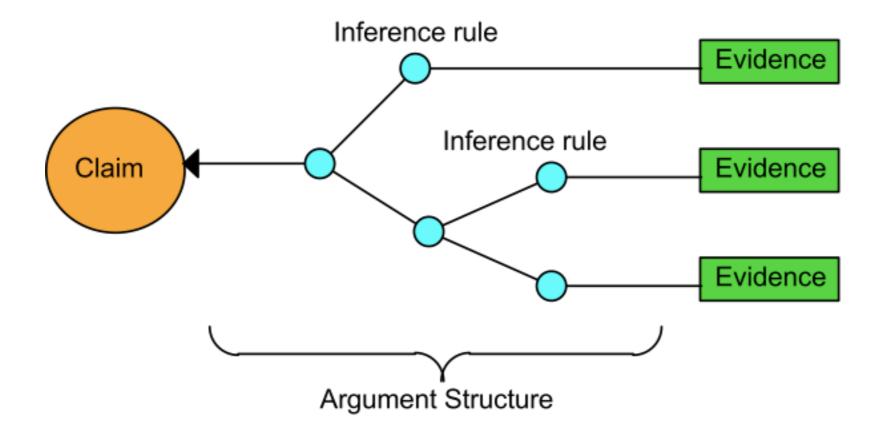
the sa claim(s). requirements and that rairements are adequate.

Yellow Book issue 4





Safety cases



 "a documented body of evidence that provides a convincing and valid argument that a system is adequately safe for a given application in a given environment"





Elements of a "Case"

- Claim about a property of the system or some subsystem, with some confidence.
- Evidence that used as the basis of the trust argument. This can be either facts (e.g. based on established scientific principles and prior research), assumptions, or subclaims, derived from a lower-level sub-argument.
- Argument linking the evidence to the claim, which can be deterministic, probabilistic or qualitative.





Types of argument

Deterministic or analytical application of predetermined rules to derive a true/false claim (given some initial assumptions), e.g. formal proof (compliance to specification, safety property), execution time analysis, exhaustive test, single fault criterion

Probabilistic quantitative statistical reasoning, to establish a numerical level, e.g. MTTF, MTTR, reliability testing

Qualitative compliance with rules that may have an indirect link the desired attributes, e.g. compliance with QMS and safety standards, staff skills and experience

Making arguments explicit a key idea Separating evidence from information





Communication and reasoning

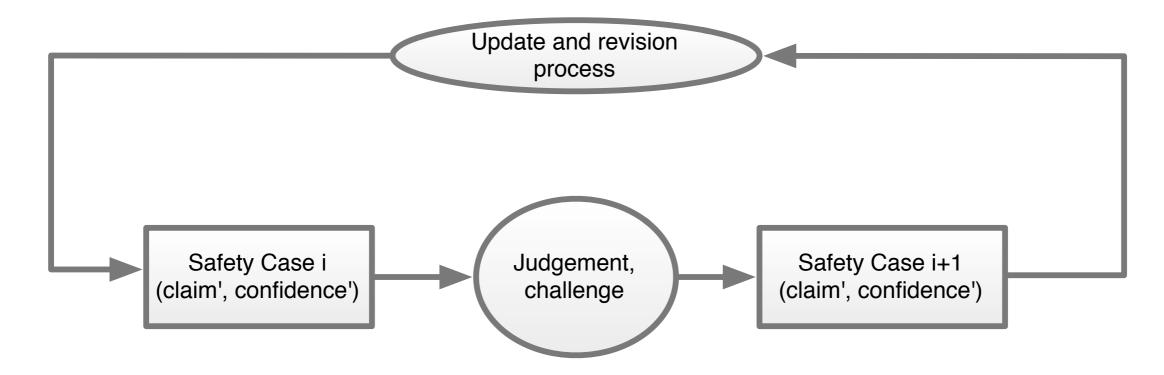
- Structured safety and assurance cases have two essential roles:
 - communication is an essential function of the case, from this we can build confidence
 - boundary objects that record the shared understanding between the different stakeholders
 - a method for reasoning about dependability (safety, security, reliability, resilience ...) properties of the system
- Both are required to have systems that are trusted and trustworthy





Safety case process – building confidence, challenging assumptions

- Captured in safety management system and in meta-case
- Challenge and response cycle essential
- Proof as a social, technical, adversarial process

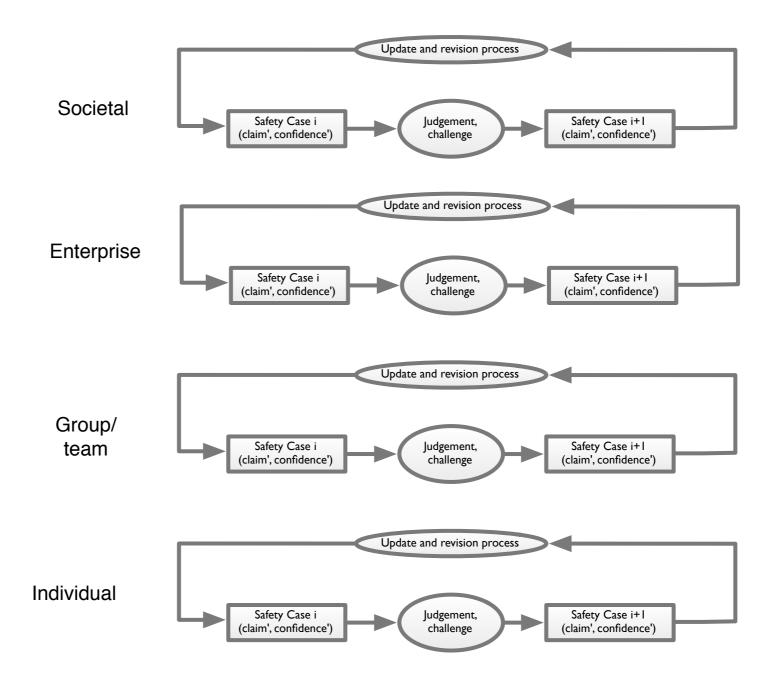






Safety case process – building confidence, challenging assumptions

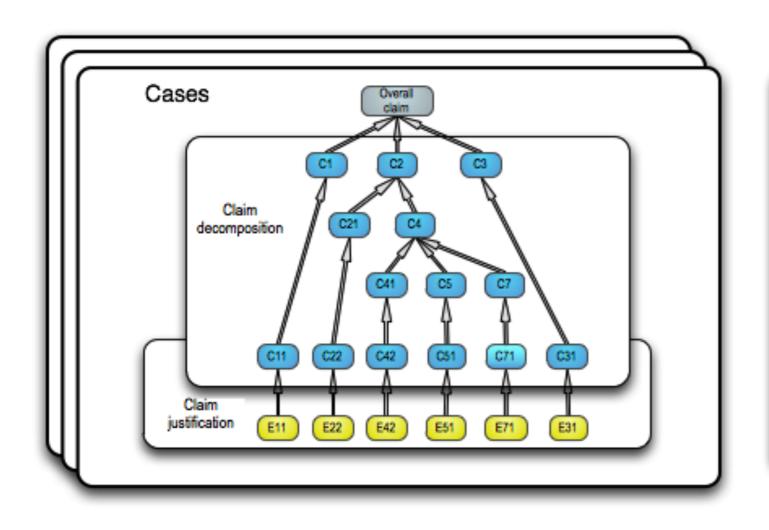
- Captured in safety management system and in meta-case
- Challenge and response cycle essential
- Proof as a social, technical, adversarial process

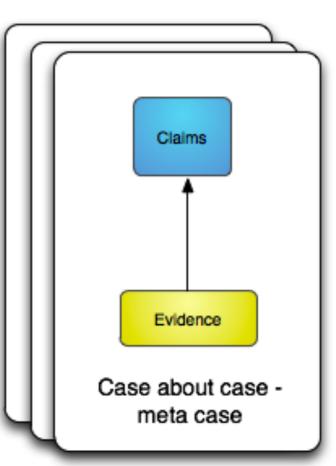






Reasoning, communication, confidence



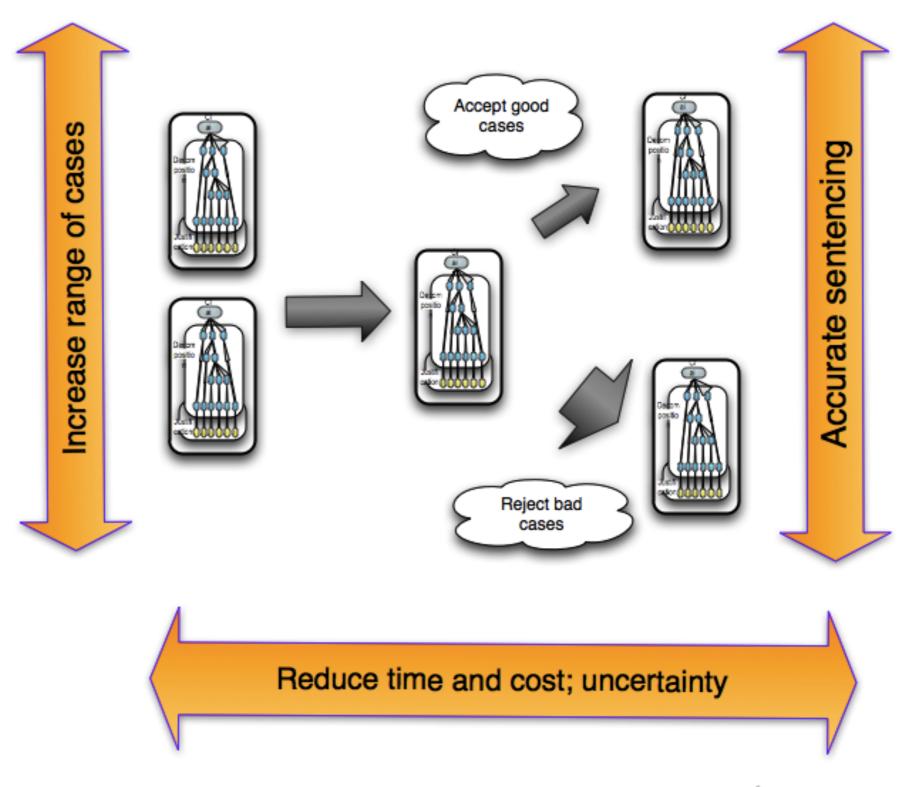


Case development and challenge





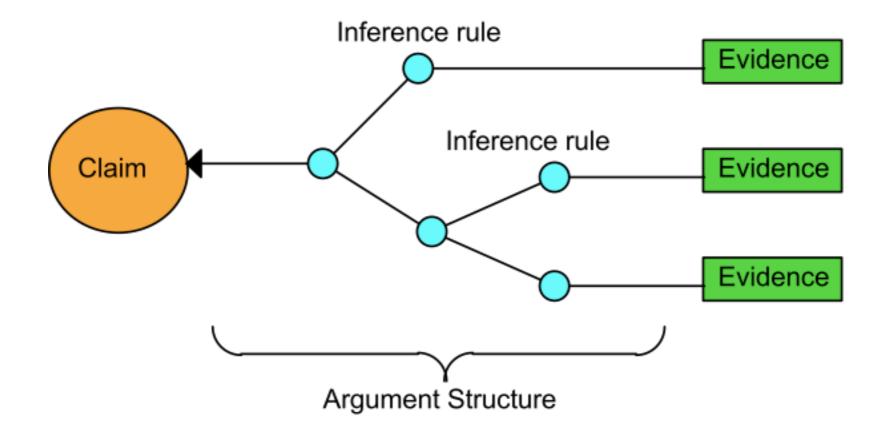
Objectives







In theory ...

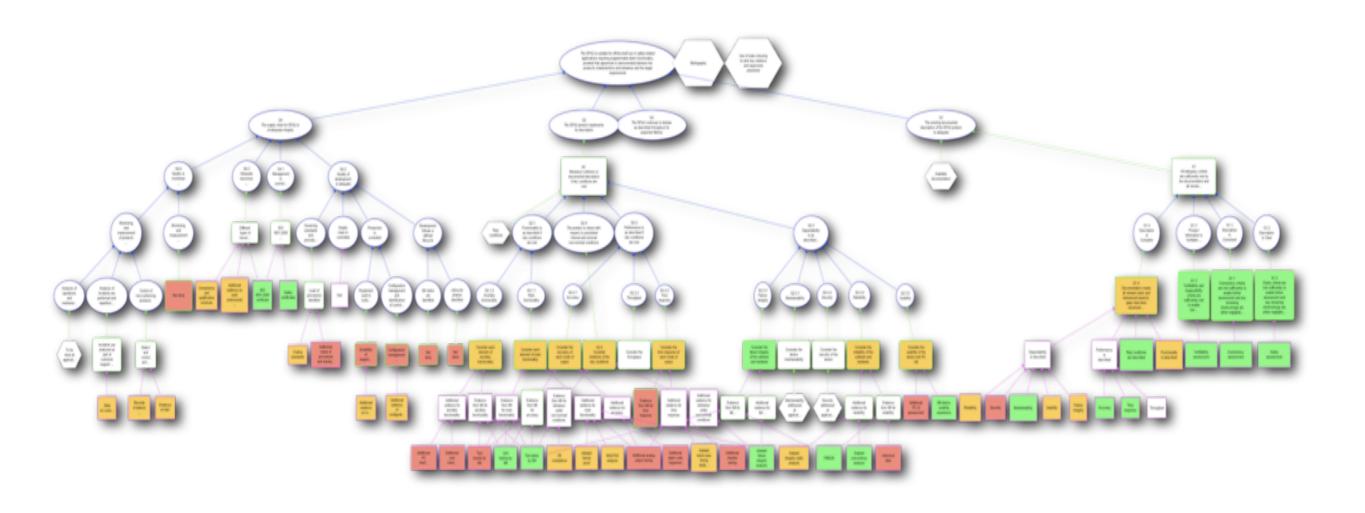


 "a documented body of evidence that provides a convincing and valid argument that a system is adequately safe for a given application in a given environment"



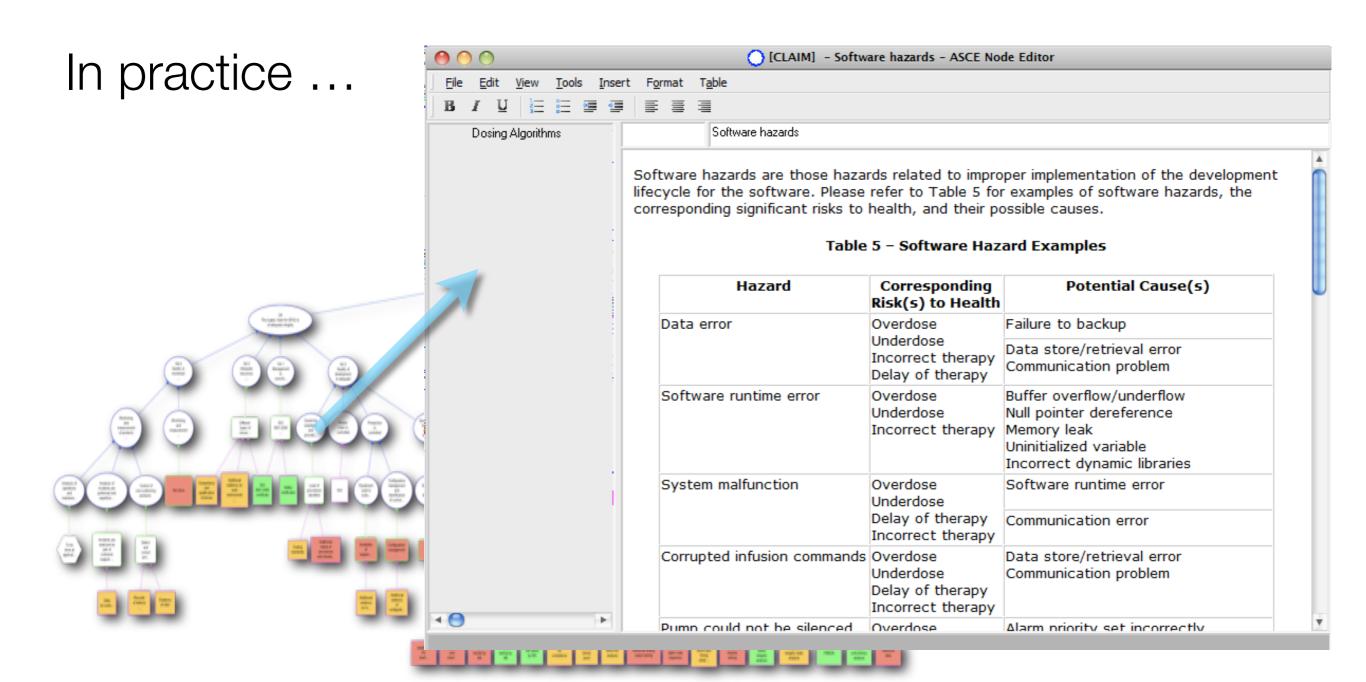


In practice ...













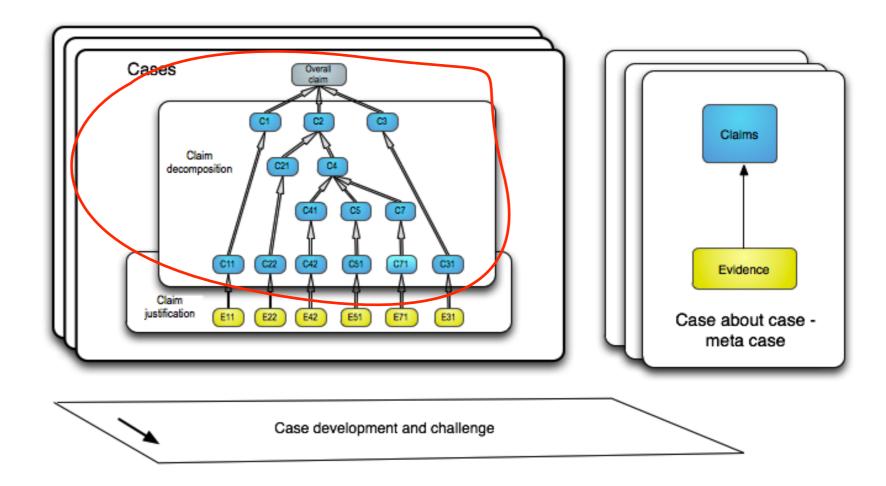
Architecting claim structure





Claim structure

- creative strategies
- claims language
- templates







Approaches







Cases - argument styles

We have done what we were told to do (a standards compliance argument)

The system achieves the behaviour required (safety properties satisfied)

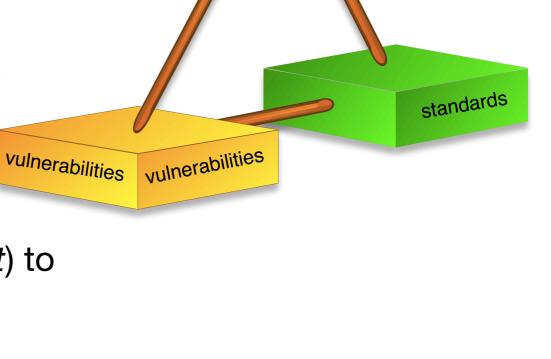
The system does not do bad things (hazards addressed, vulnerabilities mitigated)

Also

We have tried very hard (a *process argument*) to achieve dependability

Often a mixture of styles will be incorporated into a single case.





behaviour

behaviour



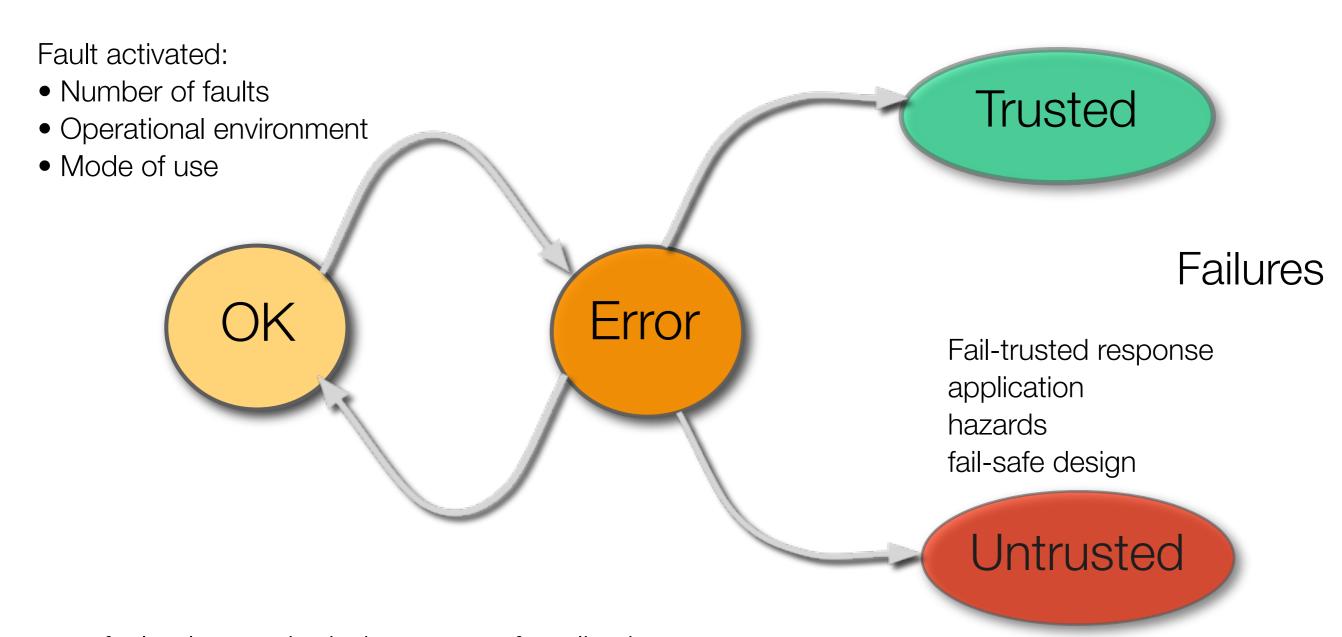
Standards and regulations

- Important part of case
- Can play different roles
 - Which needs to be justified
- But issues of validation
 - process -> product
 - techniques -> SIL achieved
- Need to innovate
 - Technology development V&V moves on
 - Use of COTS products
 - Product lines
 - Compliance can be expensive





Assurance strategies - behaviour



fault tolerance in design nature of application -self healing, grace time





Strategies on behaviour

- Strategy N No critical/significant fault or unsafe feature exists (the beast has no teeth, claws)
- Strategy –W Wrapper/containment argument no failure or feature of the component can lead to hazard (the beast is in the cage)
- Strategy –R Restoration argument any failure can be detected and recovered from (the beast can always be put back in the cage)
- And probabilistic variants of these





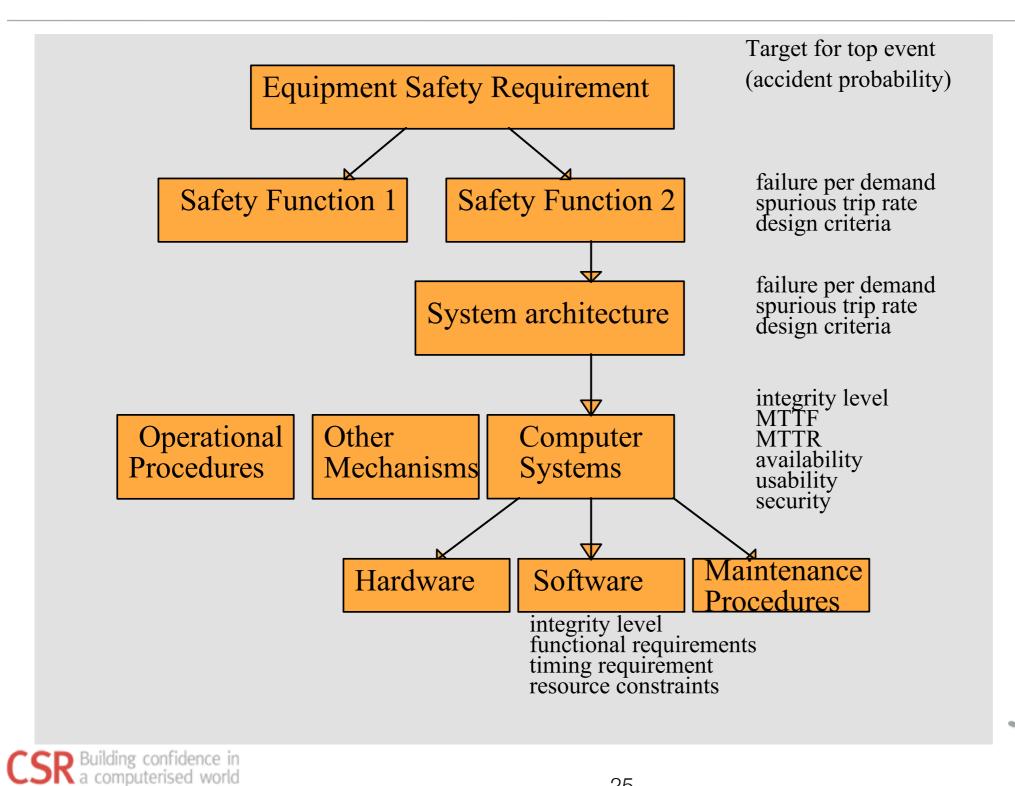
Safety properties and claims

- System safety analysis identifies hazards; these are amalgamated and abstracted into safety properties.
- Safety properties can be functions (shut down when T> 500), invariants (min sep always >2 miles) or purely descriptive (competency and culture).
- For each safety property address all attributes to increase completeness.
- As the design progresses need to consider derived properties arising from hazards introduced by the implementation.
- Non-functional system properties evolve
- May be claim limits





Architecture and functional claim expansion



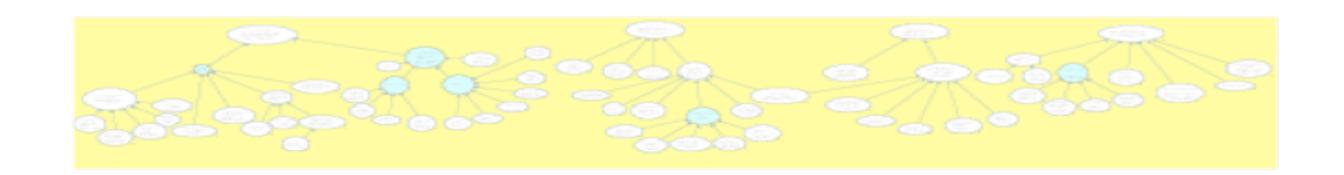


Claim attribute expansion

Claims can be broken down into claims about different attributes for the various sub-systems, e.g.:

reliability and availability usability (by the operator) security (external attack) fail-safe response functional correctness

accuracy time response robustness to overload maintainability modifiability, etc.







Restricted types of claim expansion

- Claim expansion language initially unconstrained
 - CAE
 - (also of course GSN)
- Empirically found a small set of constructs useful
- These enable more formal underpinnings and pragmatic checklists
- Uniformity and regularity in cases
- Allows us to asses cases
- Gradually introduced in our work



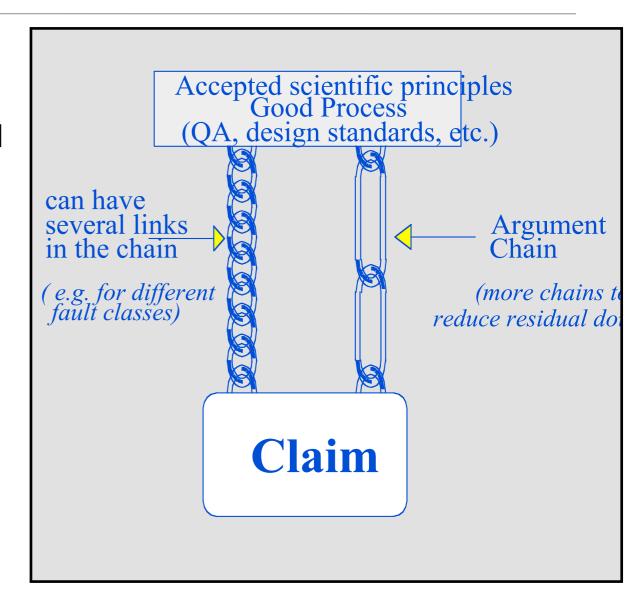


Main types – keywords	Comment		
architecture	splitting a component into several others		
functional			
property decomposition	splitting a property into several others e.g. set of attributes		
infinite set	inductive partitioning (e.g., over time)		
complete	capturing the full set of values for risks, requirements, etc.		
monotonic	the new system only improves on the old system		
concretion	making informal statements less vague		
generalises	property shown for one member of a class and generalised to all others		
an-instance-of	properties shown for all components of a certain class		



Argument metaphors

- Architecture of cases
- There is a parallel between architecture and argument structure
- e.g. in use of diversity, single failure criterion, sensitivity studies
- metaphors of "belt and braces", "legs to stand on"
- formalisation difficult and current research topic

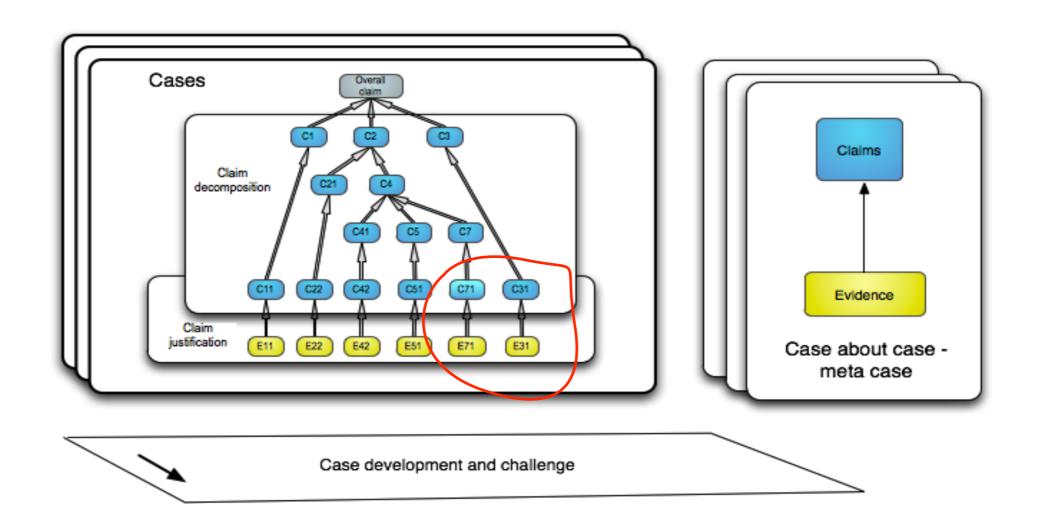






Map evidence to claims

• iterative selection of techniques that generate evidence

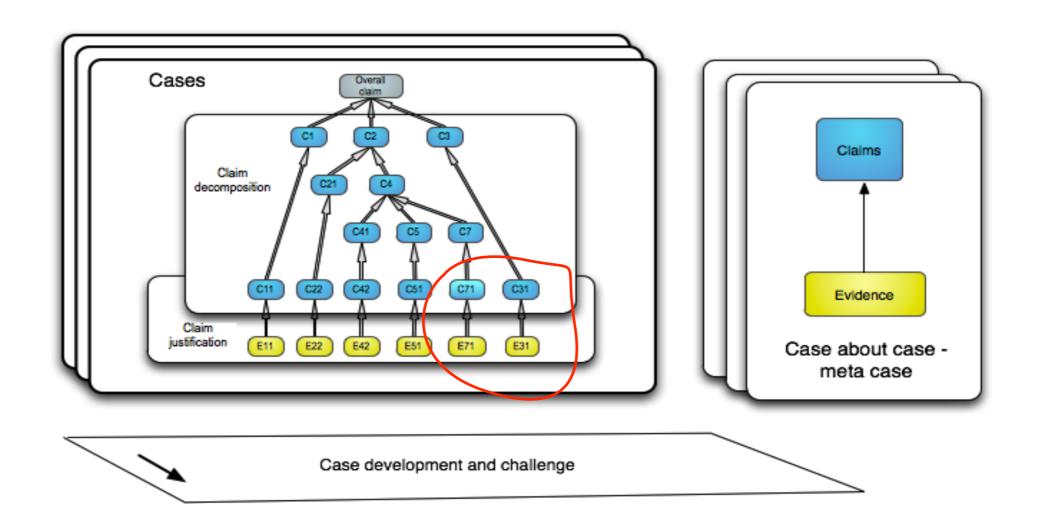






Map evidence to claims

• iterative selection of techniques that generate evidence







Selecting techniques and activities to generate evidence

- Catalogues of techniques e.g. in IEC 61508 Part3
 - P Bishop book
- Standards leave it as "exercise for the reader" in justifying selection
 - Supported by case
- Two useful mappings are
 - Activities/techniques → role in case
 - Attributes -> techniques
- Examples tables





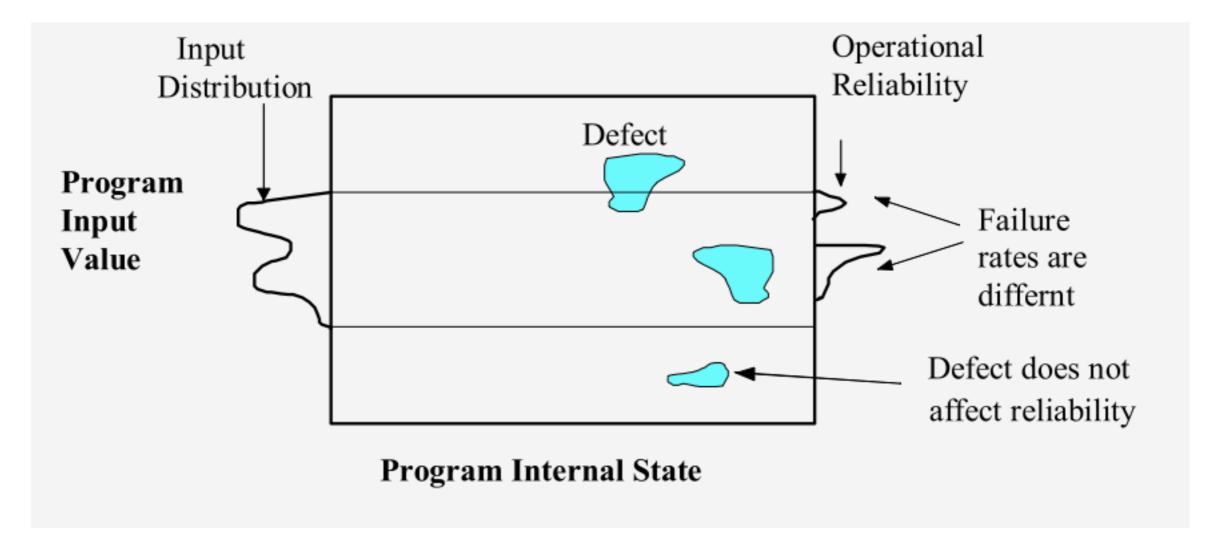
Technique	Aim	Category	Assurance achieved	Effort	Expertise
Competence management	Assess competency management. Improve software quality by team with adequate competence.	FP	Indirect assurance from competence of development team.	Some additional management overheads.	Low, although assessment of requirements needs domain knowledge
Review of requirements process	Assess requirements process and requirements traceability.	FP	Increase confidence in requirements validity and satisfaction.	Information gathering may take a long time, depending on the complexity of the system.	High, as it needs to focus on what it is important. Need understanding of the system, vulnerabilities, weaknesses in both documents, process and specification
Review of quality of supply					
Supplier competency	Improve software quality by team with adequate competence.	FP	Indirect assurance from quality of development process.	Low	Low.





Reliability and process models

The software failure process



- stochastic nature from sampling input space
- "paradox" of deterministic yet stochastic in behaviour

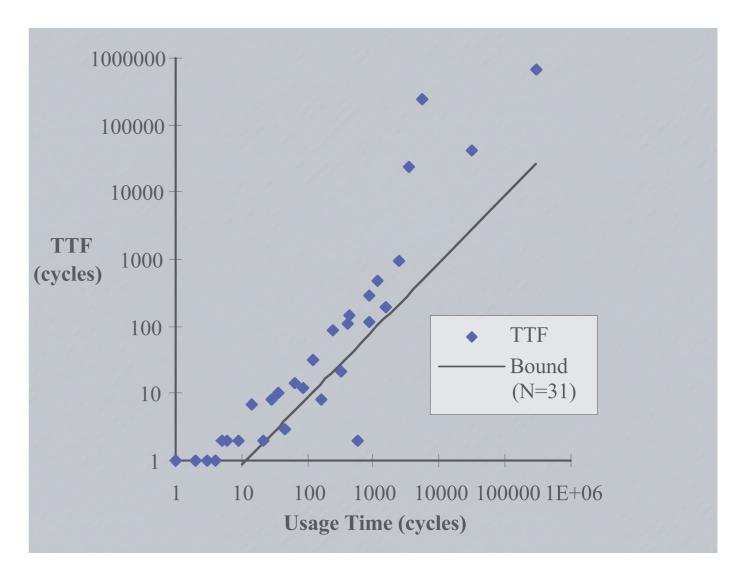




Conservative long term prediction

$$MTTF_T > e.T / N.d$$

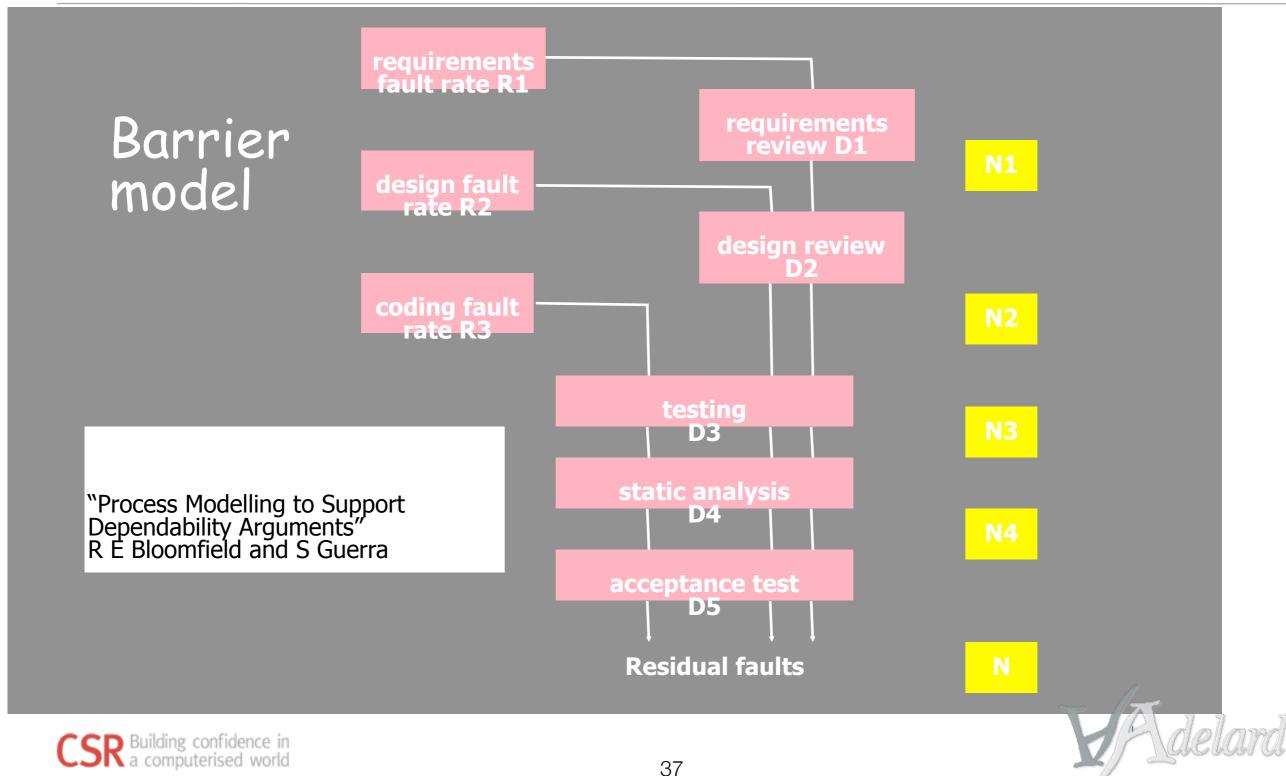
Confirms every engineers intuition



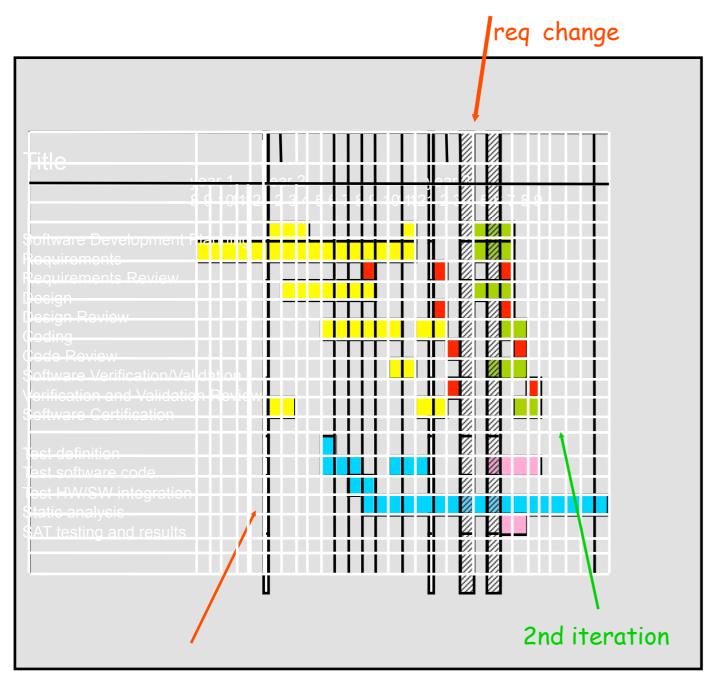
P.G. Bishop and R.E. Bloomfield, ÒA Conservative Theory for Long-Term Reliability Growth Prediction Ó. IEEE Trans. Reliability, vol. 45, no. 4, Dec. 96



Software development process



Use the results of the modelling



- Estimate residual faults.
- Reliability prediction techniques.
- Identification of weak areas in the process.
- Aiding process improvement
- Explore hypothesis as:
 - "what happens if design fault detection is increased to 90% by the use of tool xyz?"







Is this enough?

- If we have a claim decomposition that we think is adequate
- Is this enough?





Evidence

Can we trust the evidence?

Can we trust evidence?

THE NIMROD REVIEW

An independent review into the broader issues surrounding the loss of the RAF Nimrod MR2 Aircraft XV230 in Afghanistan in 2006



Charles Haddon-Cave QC





Can we trust the evidence?

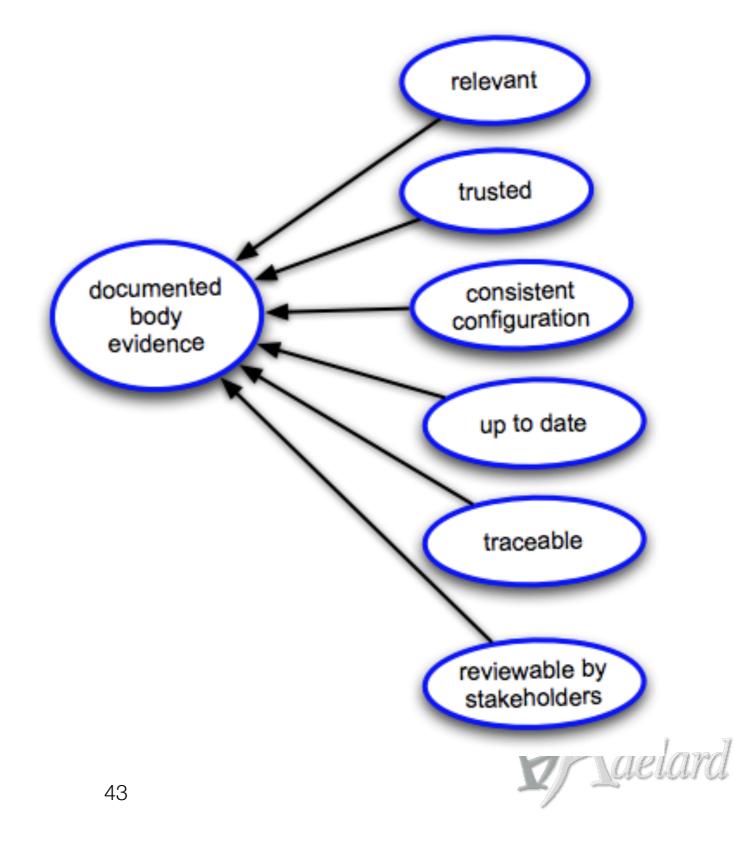
10. At a two-day meeting with the Nimrod IPT and QinetiQ to present the results of its work on 31 August 2004 to 1 September 2004 (and at a subsequent meeting on 10 November 2004), BAE Systems represented that it had completed the task satisfactorily, that all hazards had been 'appropriately identified, assessed and addressed', and that the Nimrod MR2 and R1 could be deemed "acceptably safe to operate" and ALARP, subject to the carrying out of specific recommendations. This was not a full or accurate picture: BAE Systems deliberately did not disclose to its customer at the meeting the known figures for the large proportion of hazards which it had left "Open" and "Unclassified"





Evidence

"a documented body
of evidence that
provides a
convincing and
valid argument
that a system is
adequately safe for
a given application
in a given
environment"





Evidence

- Know it applies to the system we are evaluating
 - Configuration consistency
 - Not trivial, related to threat assumptions
- Trust organisation that is providing it
- Traceable to process, tools and people that produced it
- Relevant, not information on a truck
- Sufficiently detailed
- Continues to be trusted
 - Changes to tools, systems
 - Knowledge management
- Accessible





Meta-case



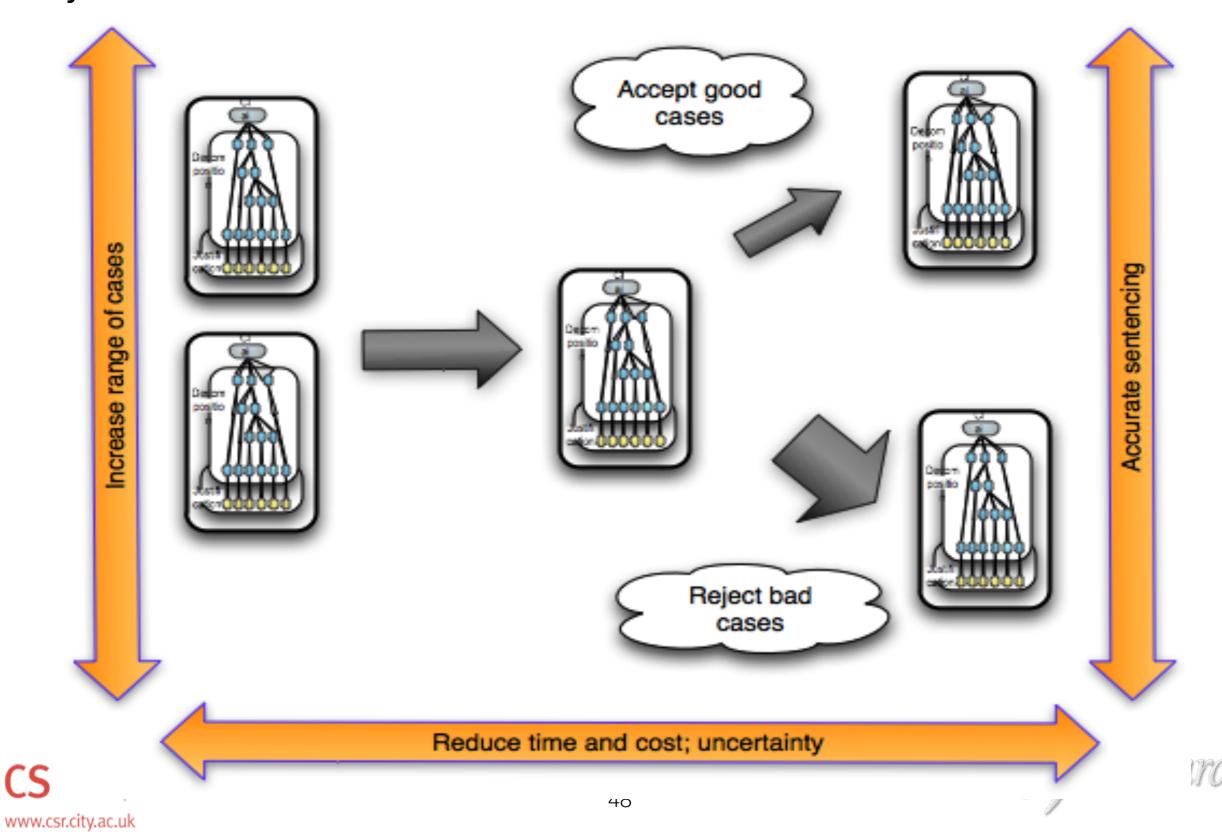
Research and development

- Structures and scope of cases
 - How to justify the structure
 - Use of formal structures
 - Structures for different types of COTS components
 - Compositionality
 - Socio-technical perspective
 - Security, resilience and other cases
- Risk communication and scalability
- Role of standards
 - How to integrate standard compliance arguments
- Model based System/hazard analysis

- Styles of cases
 - Black-box
 - LowSIL
- Systems and cases
 - Architectures
 - Diversity
- Stopping rules
 - Claim limits and justification of numerical claims
- Confidence
- Evidence generation
 - Techniques and software analysis
 - Focused proof
 - Combing static/dynamic



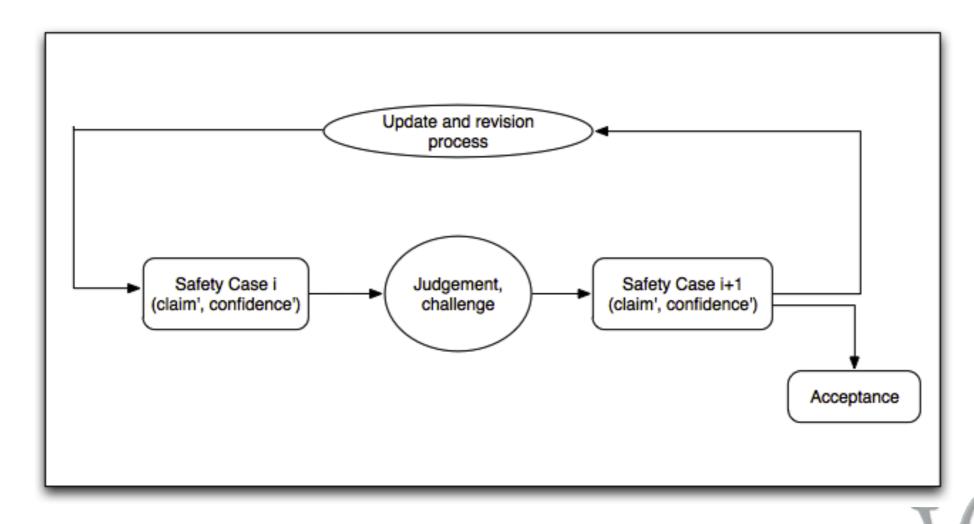
Objectives of research



Confidence

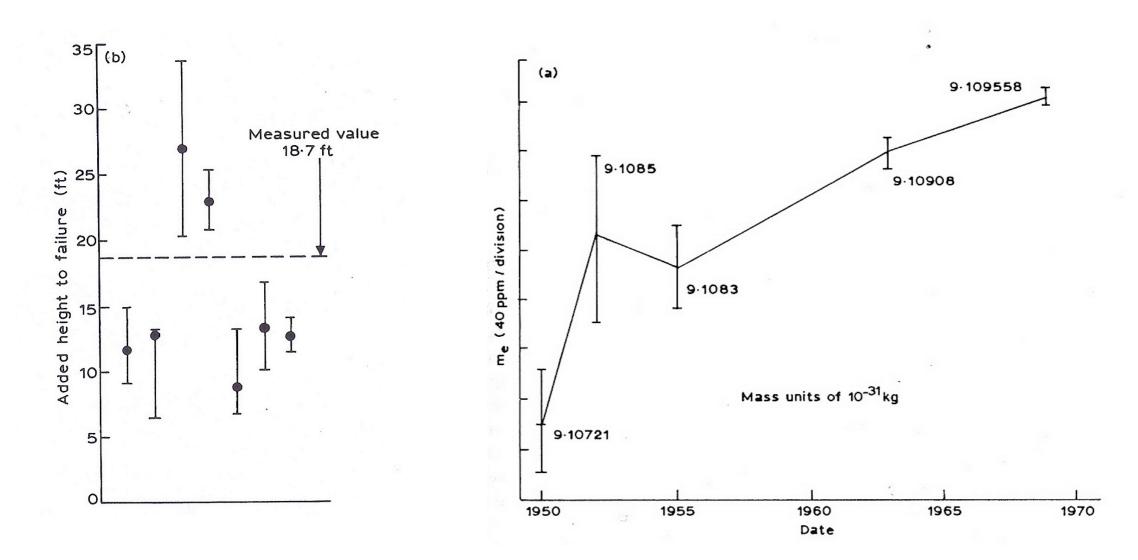
Safety case process – building confidence

- Captured in safety management system and in meta-case
- Challenge and response cycle essential





Confidence in physics and engineering



from Henrion and Fishcoff, also see "How experiments end", Peter Galison, Chicago 1987





There are two sources of uncertainty...

- There is uncertainty about when a system will fail
 - In the jargon: 'aleatory uncertainty'
 - It is now widely accepted that this uncertainty should be expressed probabilistically (e.g. failure rate, pfd, etc)
- There is uncertainty about the reasoning used to support a dependability claim
 - In the jargon: 'epistemic uncertainty'
 - In particular, the role of expert judgment
 - The appropriate calculus here is Bayesian (subjective) probability





Work on confidence - summary

- Interpret existing practice in terms of confidence
 - Nuclear SAPS, ACARP in SOUP and SOCS report, CAA Regulatory oversight
- Empirical short study on assessors and SIL judgements
- Modelling of confidence in SILS, show impact, concepts and make speculative advice on standards.
- Confidence and legs (Littlewood, Bloomfield DSN)
- Extensive analysis of simple BBNs (Littlewood and Wright)
- Theoretical work on conservative approach, and later more useful bounds (TSE)
- Aleatory and epistemic distinction and dealing with system architecture/argument structures (Littlewood and Rushby)
- Threat models
- Stress claim/confidence pairs

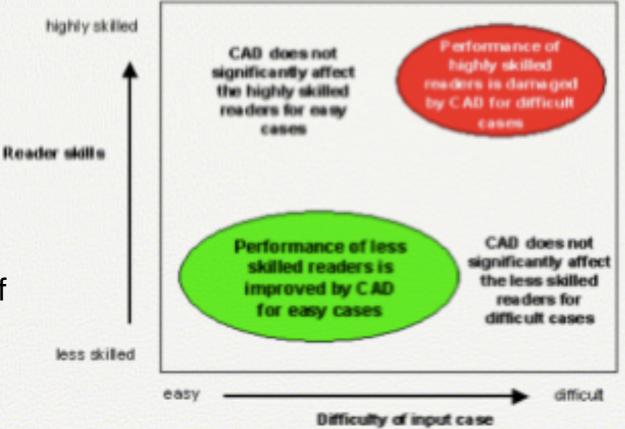




Socio-technical

- A socio-technical perspective on assurance cases:
 - In addition to claims that physical hazards, security threats have been addressed
 - Define a range of vulnerabilities (narrow scope, misaligned responsibilities, undifferentiated users, adaptation, automation biases, non-independence of arguments) and develop arguments of how they might be addressed.
 - Develop methods for review wrt sociotechnical issues

Ideas taken from EPSRC INDEED and DIRC projects







Supply chain examples





Supply chain examples

An approach to cases for the nuclear industry

UK nuclear industry

Drivers

- Intense interest in "New build". Regulatory requirements expressed in terms of claims, arguments, evidence
- Ageing nuclear plant being life extended, older simple technology being replace by smart sensor and actuators. Relative small user, but advantages and necessity of using smart devices
- Two parts to strategy
 - dialogue with supply side, building trust or at least understanding
 - technical approaches to assessment, add value to supplier and user
- Context of need to show
 - compliance with standards, reality of non-compliances
 - principled approach to addressing these, wrappers, argument strategies, analysis



Safety cases – regulatory obligation

- Safety cases are required by licence conditions
- The Conditions are non-prescriptive and set goals that the licensee is responsible for meeting, amongst other things by applying detailed safety standards and establishing safe procedures for the facilities.
- A "safety case" is defined as
 - the document or documents produced by the licensee documentation to justify safety during the design, construction, manufacture, commissioning, operation and decommissioning phases of the installation.
- Safety Assessment Principles (SAPs) describe safety case process and principles to be covered
 - ".... the establishment of and compliance with appropriate standards and practices throughout the software development life-cycle should be made, commensurate with the level of reliability required, by a demonstration of 'production excellence' and 'confidence-building' measures."



Smart sensors

 Special purpose embedded computer systems: replacements for analogue level alarms and transmitters, with more intelligence, connectivity.





CSR Building confidence in a computerised world www.csr.city.ac.uk

The challenges of COTS software

- It has already been written
 - (it's too late to do it better)
 - We need to be able to work with what we've got
- It followed an ordinary industrial process
 - (they didn't use the B method)
 - We need to be able to reconstruct formal specifications and understand them
- Perfectly reasonable trade-offs were made
 - (coding style for space, for example)
 - We need to be able to accommodate less-than-ideal code





Goal based framework

Goal 1: The description of the behaviour is adequate

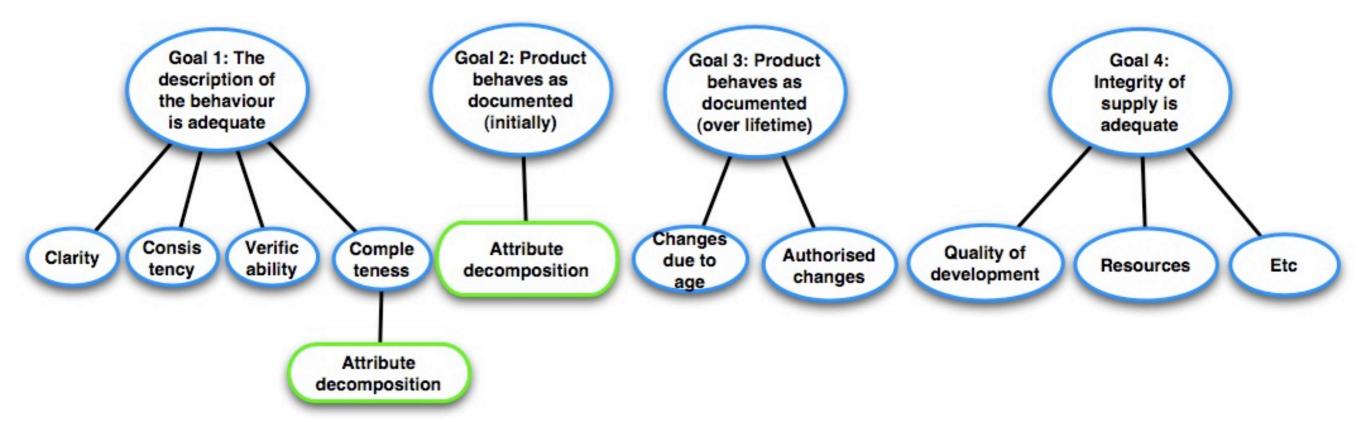
Goal 2: Product behaves as documented (initially) Goal 3: Product behaves as documented (over lifetime) Goal 4: Integrity of supply is adequate

- Goal 1 the description of the behaviour is adequate
- Goal 2 product behaves as documented (initially)
- Goal 3 continues to behave as documented over its lifetime
- Goal 4 integrity of supply is adequate





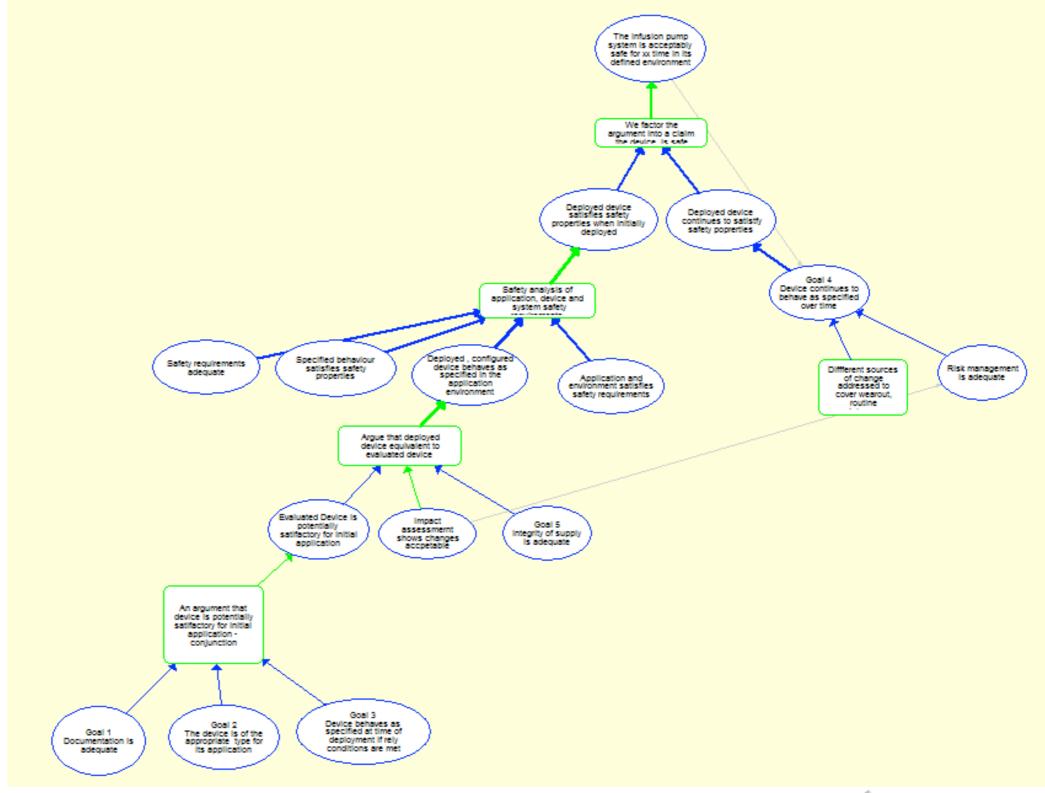
Progressively expanded







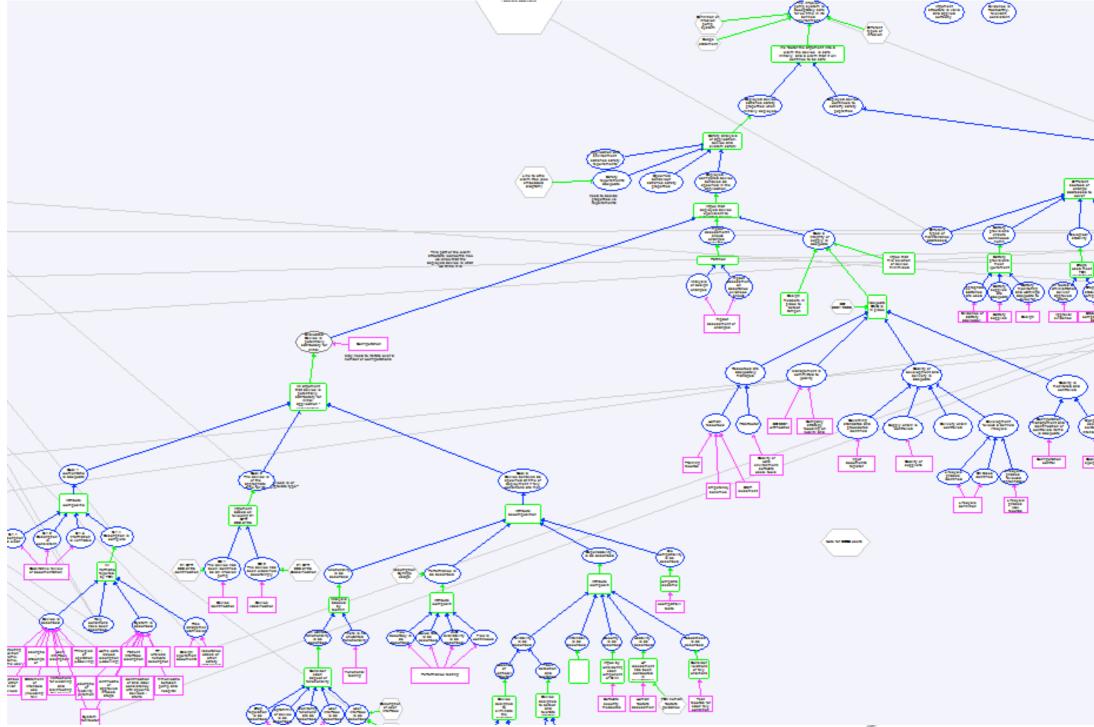
Example







Example







Nuclear example – component justification

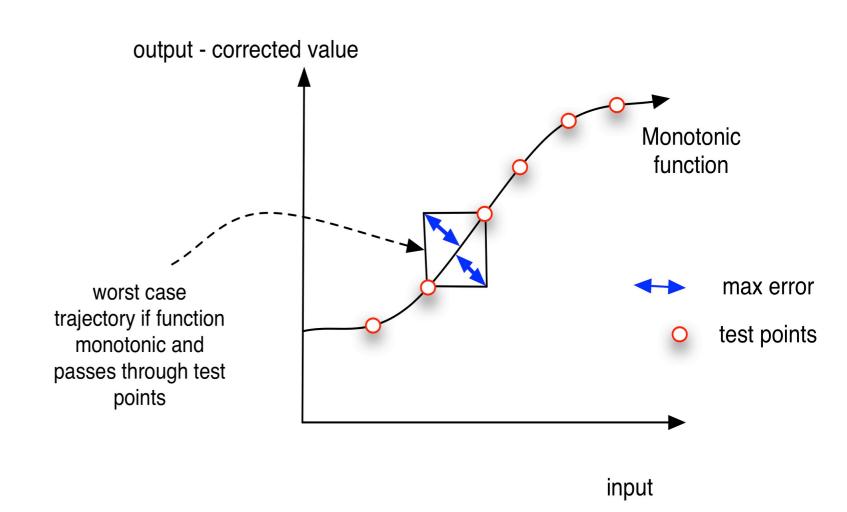
- Four goals to justify that component behaves as its description
- Combines three types of arguments
 - Behaviours goals are met
 - Vulnerabilities are identified and mitigated
 - Adequate development process, compliance
- Temporal view
 - Considers lifetime of the product
 - OK when deployed + continues to be OK
- Use of traffic lights to indicate justification of different claims
- Innovative approach for nuclear industry in the UK





Evidence generation and types of arguments

- Analysis of software
 - C and assembler
 - Integrity static analysis
 - Concurrency analysis
 - Failure integrity analysis
 - Focused proof
 - Combining static/dynamic







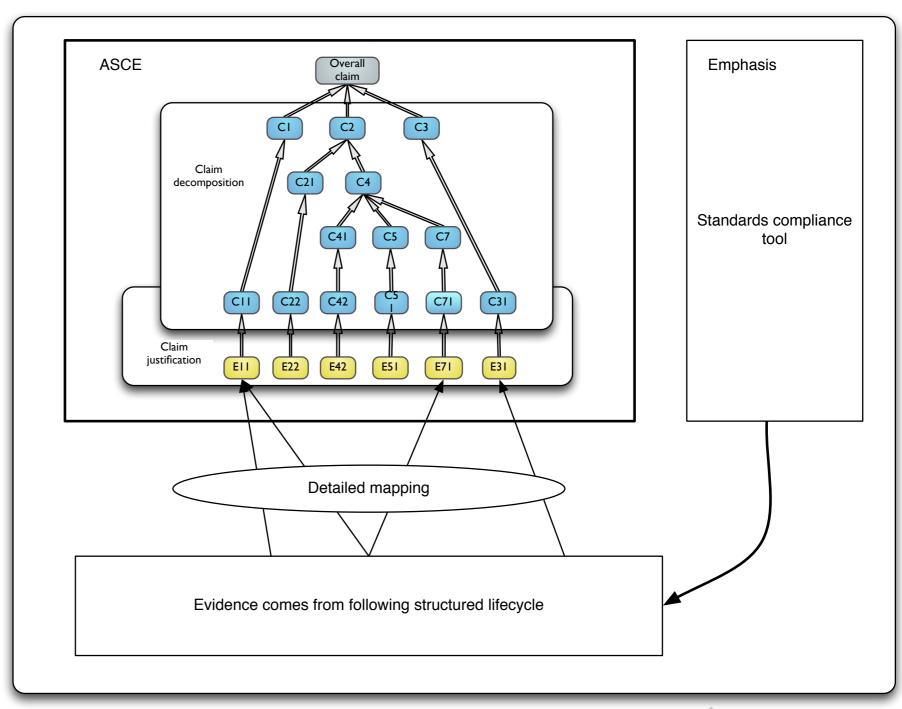
Evidence generation

- At Adelard, we've developed a strategy
 - Use modern tools, the Safer C Toolkit, CodeSurfer, Frama-C
 - Extend them where necessary, or build our own tools
 - Use combinations of tools to reduce costs: only use the strongest techniques on the most important code
- We've driven down the cost of techniques for smart devices
 - For example, we believe that formal verification is now applicable at SIL 2 (not just SIL 4)
 - We can focus our efforts on code that matters
 - We can apply techniques quicker and more effectively
 - Approaches to Software Criticality Analysis, integrity analysis, black box, combined static/dynamic analysis



Emerging integrated approach

- identify gaps and compensations
- principled approach to non-compliance
- tool supported
- nuclear industry (initially)



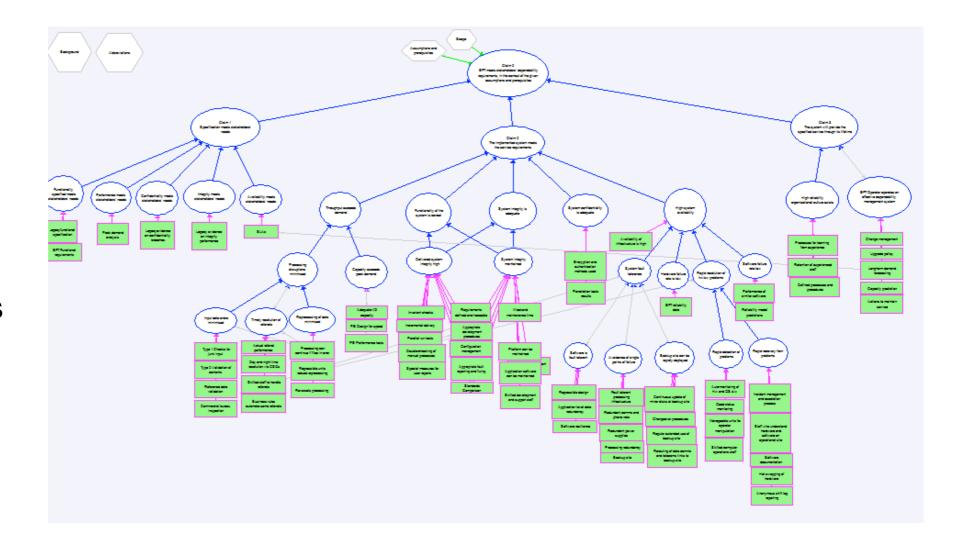




Financial services dependability

High volume

- Socio-technical perspective
- Deployment decision
- Range of stakeholders

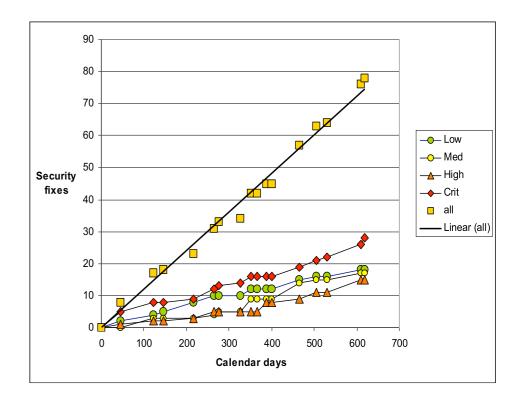






Security engineering

- programme of work on crossover security engineering from safety
- structured assurance cases service oriented
 - hazard based
 - vulnerability growth models, etc



Service Interface	Confidentiality	Integrity	Availability
Intelligent attack of service interface			
Service user malpractice			
Service user equipment/ software vulnerabilities			





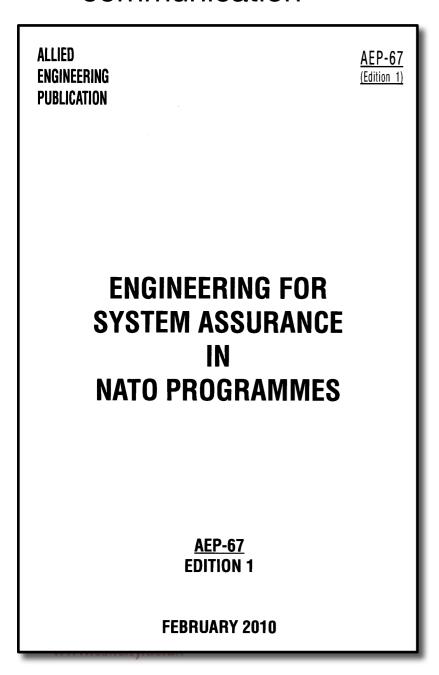
Role of assurance cases in supply chain

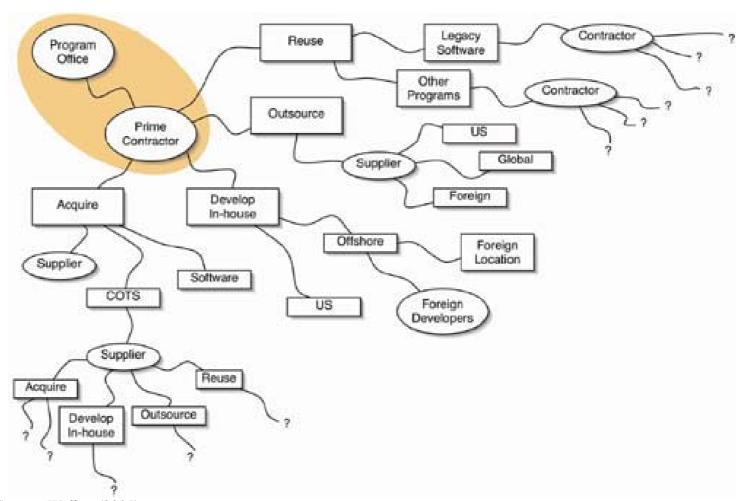




Supply chains

- evaluation
- communication





Source: Walker (2005)

Figure 4-2 Supply Chain



Summary issues

- identifying stakeholder assurance and communication needs
 - support for SLAs
 - resilience perspective
 - factor on threats
- information sharing and visibility
- gap between evaluated and deployed claim architecture
- heterogeneous supply chain
- supply chain co-operation
- inevitability of probability
- dynamic cases





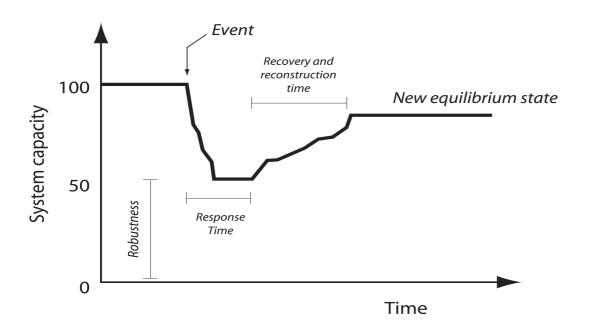
SCRM scope

- system assurance (SA) is the justified confidence that the system functions as intended and is free of exploitable vulnerabilities, either intentionally or unintentionally designed or inserted as part of the system at any time during the life cycle.
- What is the system? What is the environment? what are the threats?
- Who is making a decision about what, when?
- guidance recognises this is not possible and will need to have a case that balances risks
- Inevitability of probability for discussing risks and mitigations
 - cultural, model and data gap, link between measures/controls and what they achieve





Scoping issues - resilience viewpoint





- Type 1: Resilience to design basis threats. This could be expressed in the usual terms of availability, robustness, etc. It could be bounded by credible worst case scenario.
- Type 2: Resilience to beyond design basis threats. This might be split into those known threats that are considered incredible or ignored for some reason and other threats that are unknowns
- Attacks on intangibles these are also societal assets, not just CIP





Threat assumptions

- Defending a New Domain, US
- Cyber and IA strategy, UK
- Hadden Cave evidence
- Hacker in the hardware Scientific American



SEPTEMBER/OCTOBER 2010



Defending a New Domain

The Pentagon's Cyberstrategy

William J. Lynn III

Volume 89 • Number 5





Service assurance cases

- all hazards approach
- security needs to be socio-technical in scope (insiders, maloperation, social engineering)
- support for SLAs justifying credibility
- SLAs do not transfer risk
- need to be in language of risk for trade offs and stakeholders (i.e. quantified)





Gap between evaluated and deployed

- strengthen cases with stronger arguments between deployed and evaluated systems
 - supply chain integrity, tamper proofness and other design measures
 - review arguments from non-interference, completeness of behaviour
 - review trade-offs with resourcefulness and adaptability





Supply chain co-operation

- need a technical and management approach
- *irony of lack of cooperation*. Reasonable to assume attackers have the supply chain code but suppliers might not provide this to partners or their users
- identify benefits and safeguards for suppliers
- provide technical justification for SLAs
- variety of assurance strategies from wrappers to analysis
- alignment of incentives; economic





Heterogenous supply chain

- heterogenous supply chain
 - flexibility in response and justification
 - range of strategies openness, closure
 - trusted and uncertain sources
 - variety of threat assumptions
- interaction between assurance and system architecture
- even in safety need
 - security informed safety





Information sharing

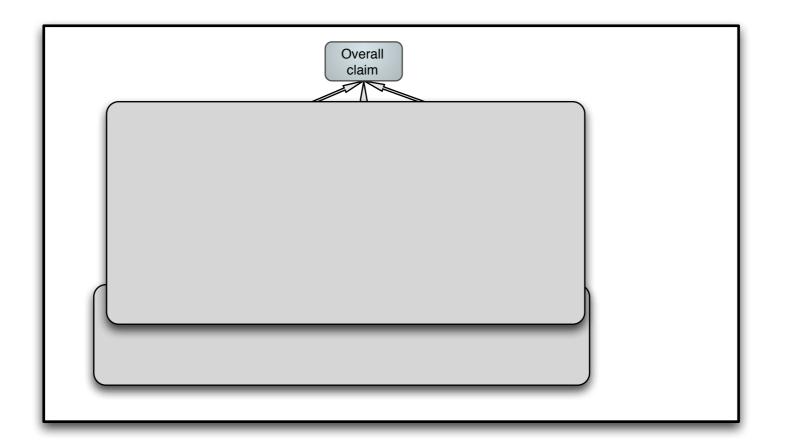
- cases could provide systematic approach to
- assess confidence obtained by revealing/hiding parts of a case
- and the role of the meta-case





Top level claim

• reveal a partial claim that is adequate for the service of interest

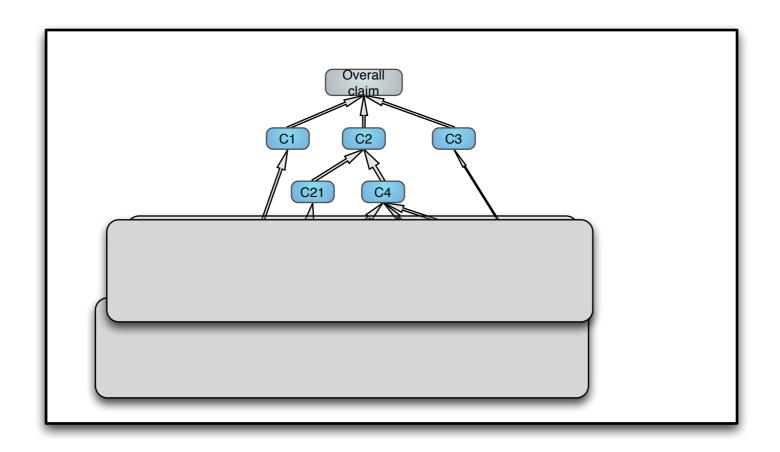






Argument approach

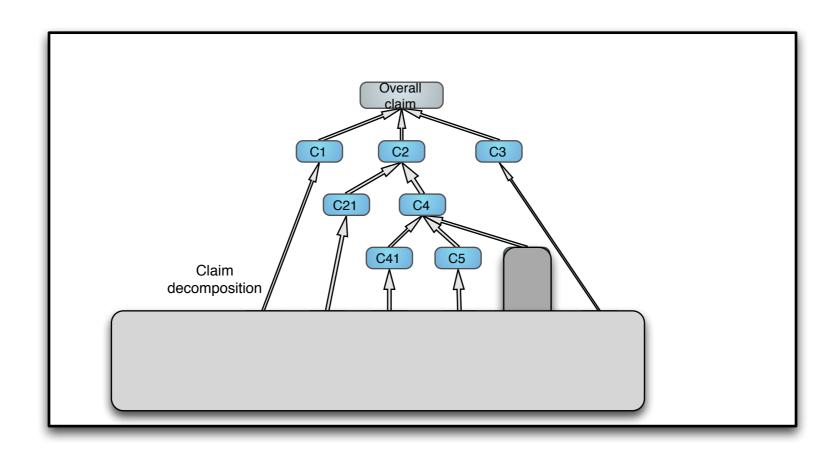
reveal overall thrust of the case







• and some more details, but hiding capabilities

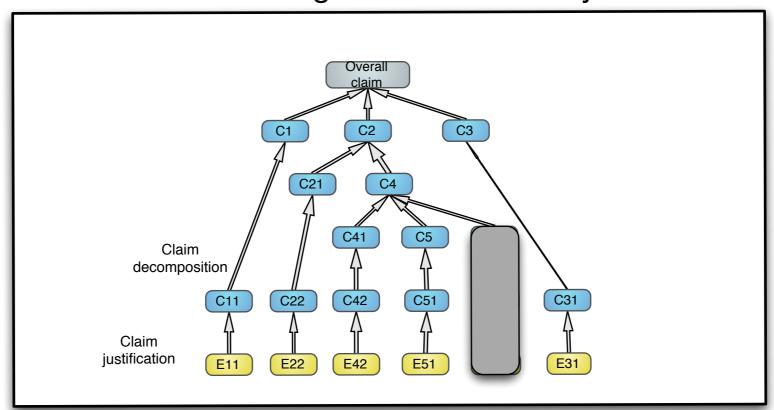






Evidence visibility

- graded evidence access from existence to details
- some evidence of how done will be graded in sensitivity

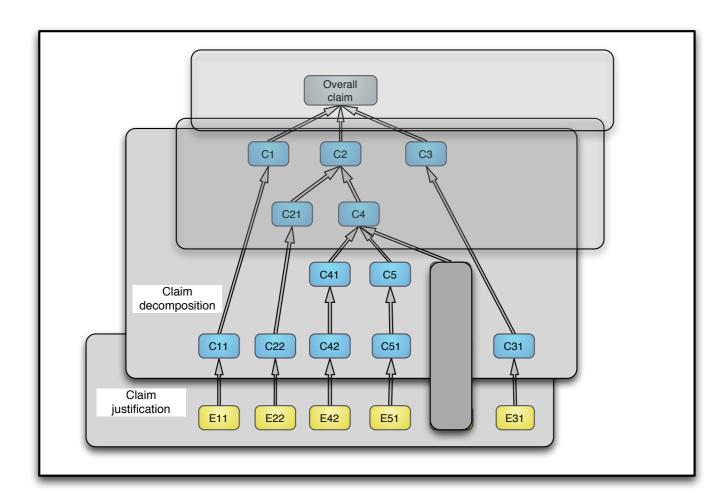






Systematic approach to information sharing

- top down approach coupled with meta-case (why should I trust the case..)
- bottom up on what is willing to reveal
- principled approach to negotiating with supply chain







Dynamic cases

- claim structure more static;
 - includes claims about ability to update and respond
 - as pattern for a range of scenarios
 - adjust, update, select
 - assets change
 - need to make rely assumptions clearer (e.g. positive behaviours)
 - pattern for different parts of resilience curve
 - normal levels of threat and response
 - incident response
 - heightened threat levels





Summary issues

- identifying stakeholder assurance and communication needs
 - support for SLAs, resilience perspective, factor on threats
- information sharing and visibility
- gap between evaluated and deployed claim architecture
- heterogeneous supply chain
- supply chain co-operation
- inevitability of probability
- dynamic cases
- composition
- engine not a camera





The promise of assurance cases

- Innovation in systems and assurance technologies
 - Can see how to incorporate new evidence
 - Cope with change, principled non-compliance
- Innovation in justification arguments and evidence
- Expose lack of validation of standards, gaps in our knowledge
- Focus of assessment and challenge
 - Need supporting safety case process and meta-case
- Clarity in the basis for regulation and licensing
 - See shortcomings of present approaches
- Improved communication with stakeholders
- Improved knowledge management
- Scalable
 - From smart components to complex systems
- Multi-attribute
 - Dependability, safety, security





Threat of assurance cases

- Apply safety analysis to cases themselves to understand risks and mitigations
 - Systematically analyse the failure modes for safety cases, using a HAZOPS style technique
 - Rejecting satisfactory cases, accepting inadequate cases
- Expose lack of validation of standards, gaps in our knowledge
- Competencies and skills and deployment risks
 - need for more methodology, examples
- Negatives to avoid
 - outsourced, commoditised, lack of controlling mind
 - just another report value marginalised, a cost
 - complex, unclear, inappropriate cases





Maturity indicators

- ASCE statistics
- 250 organisations in 15 countries, many 1,000s users

Key users:

BAE SYSTEMS, QinetiQ, Boeing, Lockheed Martin, Raytheon, Thales, Westland, MBDA, General Dynamics, Northropp Grumann, AugustaWestland, Selex, Atkins, Quintec, Logica CMG, HVR, AWE

Bosch, TRW, Moore Industries, Mira, Entec

British Energy, BNFL, SKI, Framatome, AVN

CAA, NATS, IAA, Eurocontrol, Indra, Advantage, CSE, Ebeni, Helios, Weston Aerospace

Mitre Corp, FDA, NASA, Elekta Oncology, Cardinal Health, Medtronic

Frazer Nash, Strachan and Henshaw, SSMG, NNC, ERA, Praxis

Westinghouse, Ansaldo, Thales Rail, Network Rail

MoD: Tornado, Harrier, Chinook, Jaguar, Puma Gazelle, JSF, Sea King, Merlin, ARC, U/water weapons, Helicopter Engines, ALM, PGB, Eurofighter/Typhoon, SUAV(E), Sub IPT, HMNBs Clyde & Portsmouth, Astute, TA, Bowman, DOSG, NW IPT, SSMO, LSSO, ARC, GBAD

- OMG standardisation
- International interest global
- ISO 50126, Nato
- ... but need





Next developments

- In response to recent accidents, professional responsibilities
- Aim to publish a revised Adelard Safety and Assurance Case Methodology
 - Solve IPR and confidentiality issues with sponsors of the work
 - Establish other sponsors and internal investment
 - Confirm business model
 - Provide as service to the community
 - Sell tools and services
- Develop channels for learning from experience
 - Improvement, research, validation
 - Education and competency initiative
- Extend to CIIP and SCRM





Conclusions

- Reviewed assurance case concept of claims, arguments, evidence CAE
- Major strategies for architecting claim structures
- Mappings between techniques and evidence
- Technical approach for dynamic and static analyses
- Supply chain experience from nuclear industry and financial services
- Extending notion into resilience and assurance cases and SCRM
- Aspiration to consolidate, publish and give away





Acknowledgments

 Colleagues in CSR and Adelard, particularly Peter Bishop, George Cleland, Lukasz Cyra, Sofia Guerra, Dan Sheridan, Bev Littlewood, Andrey Povyakalo, Lorenzo Strigini and others



